

Company policy



your solution
our ambition
worldwide

BILSTEIN GROUP



Company policy

As a leading specialist in precision cold-rolled strip, the BILSTEIN GROUP offers its customers tailor-made solutions for their applications. This is thanks to a wide range of products, state-of-the-art facilities, reproducible production processes, and qualified and motivated employees. Our products are subject to strict quality controls in order to meet the highest standards of our customers, both at home and abroad. Customer satisfaction is the objective that shapes our corporate behavior.

Our company policy brings together our policies on quality, the environment, industrial safety, and energy and also includes our LEAN program. It applies to all German sites of the BILSTEIN GROUP. We acknowledge our responsibilities.

At the BILSTEIN GROUP, quality, health and safety at work, environmental protection, and the conservation of resources are all key components of our corporate objectives and are fundamental to our actions. We firmly believe that these factors are vital to the success of our company. For us, this means that:

- Quality, health and safety at work, environmental protection, and saving energy are managerial responsibilities. In pursuit of our objectives, our senior staff take their responsibilities seriously and lead by example.
- It is a matter of course that we comply with legal, regulatory, and other binding obligations and fulfill our customers' current and future expectations.
- From our principles relating to quality, environment, industrial safety, and energy policies, we derive corresponding objectives, about which our employees are regularly informed.
- We are committed to preventing avoidable impacts on the environment, such as disrupted operating conditions, through appropriate safety mechanisms and organizational measures.
- We are taking all measures to avoid unnecessary resource consumption and to continuously improve our energy efficiency. We record the environmental impacts and the energy use resulting from our activities, assess this data, and make reductions in our ongoing improvement process.

- We are also committed to the continuous improvement of our management systems.
- The necessary information as well as staffing and technical resources to achieve the strategic and operational objectives are made available.
- We expect suppliers and service providers to uphold the same standards that we apply to ourselves. They are integrated in the BILSTEIN GROUP's management systems.
- The Management Board supports the organization in terms of the acquisition of the products and services needed for energy-efficient processes.
- Once a year, the Management Board evaluates the management systems as regards the suitability and effectiveness of the associated processes, the adherence to company policy, and the achievement of the defined objectives.
- By implementing and setting up the employee-oriented BILSTEIN GROUP production system LEAN PRO, both bottom-up as well as top-down processes are standardized and can be controlled in a performance related way. This ensures the interlinking between this company policy and each individual engine.

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